

Promise Solutions

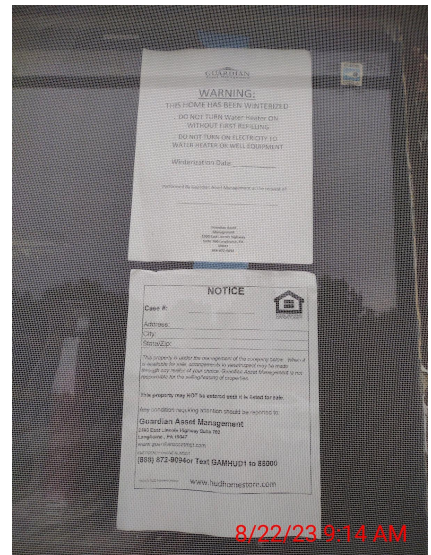
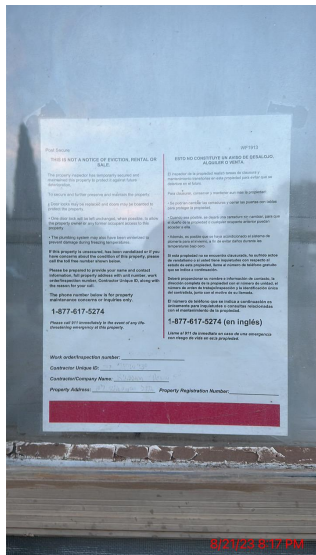
Winterization Details



Address Verification

Street sign, house number, lockbox (with code), keycode & client notice sign

If the client notice sign is missing, please repost it in the front window, visible from the street.



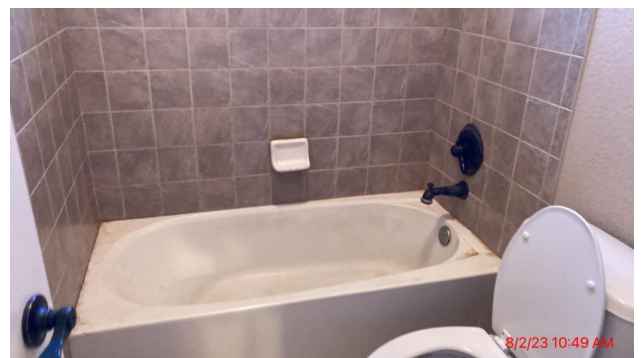
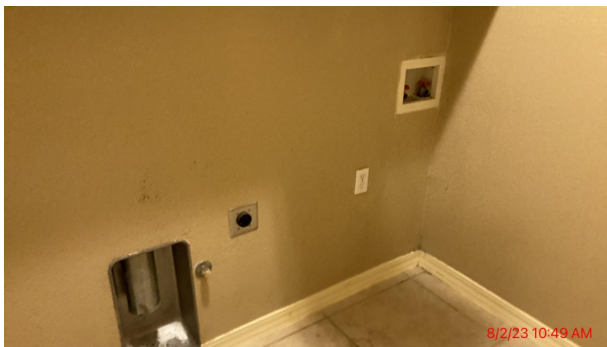
Winterization Details

BEFORE PHOTOS / INSTRUCTIONS

- Include all sinks, drains, tubs, showers, toilets & HWH (Hot Water Heater)
- Soiled toilets **MUST** be cleaned prior to winterization
- All water **MUST** be removed from the toilet bowl & toilet tank
- Zip tie the water meter in the OFF position



Winterization Details



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Toilet Cleaning Examples

(*Tip: A “force flush” with a bucket of water held high will remove much of the “flushable” waste in a toilet. Stand back while performing this.*)



Winterization Details

REMOVING WATER FROM TOILETS

- There is a manual pump at hardware stores (or Walmart for less than \$20).
- **The client will fail the winterization if water can be seen in the toilet bowl or toilet tank.**

Using a sponge to extract water from the toilet



Using a manual pump to extract water from the toilet. Drain to a tub, sink, etc.



Winterization Details

DURING/ACTION PHOTOS & INSTRUCTIONS

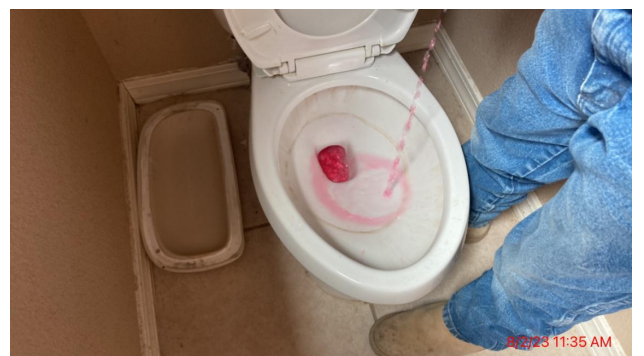
- Must use RV (pink) antifreeze
- Must see water coming out of the end of the water hose when draining HWH
- On double sinks, must pour antifreeze on both sides



Winterization Details



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Winterization Details



PRESSURE TEST

- Each client has different time requirements.
- Check the individual work order for correct pressure & time on the email instructions.
- No client is longer than 35 minutes if you'd like to standardize time.
- Clients do vary on pressure.
- ****Pressure test gauge MUST be at 0 (zero) at the start of the test****

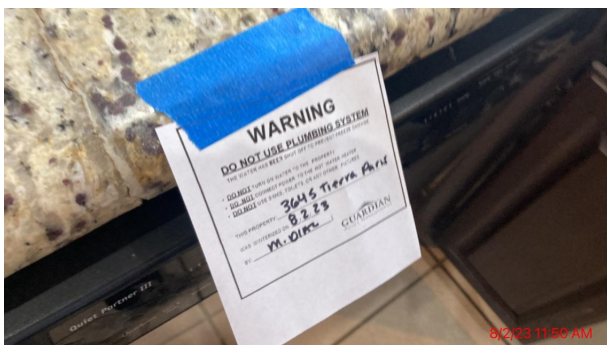


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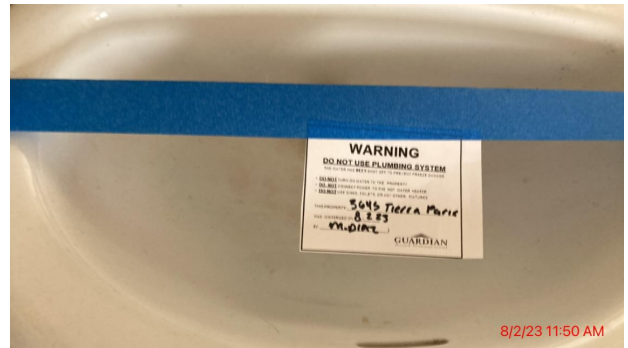
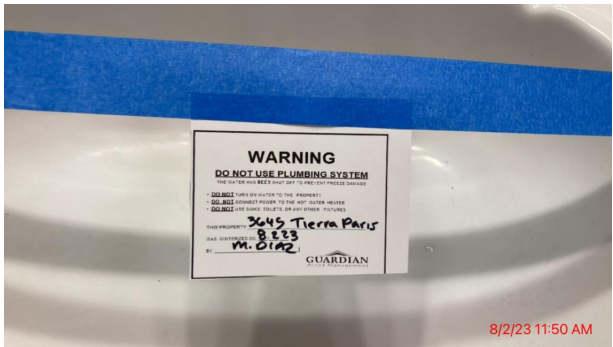
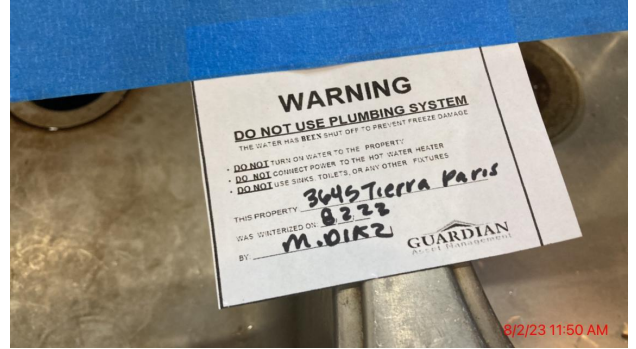


AFTER PHOTOS & INSTRUCTIONS

- Must place winterization stickers on all fixtures winterized.
- Stickers must be in color.
- Each client has their own winterization stickers and window postings. Make sure you are **ONLY** using the ones sent in the email instructions.
- Posting the incorrect stickers will result in a failed winterization.
- Must be able to read the winterization stickers in photos (take still/clear/well lit)



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